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# Eppendorf Pipet Helper®

**Operating manual**

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## 1 Operating instructions

### 1.1 Using this manual

- ▶ Read this operating manual completely before using the device for the first time. Also observe the instructions for use of the accessories.
- ▶ This operating manual is part of the product. Thus, it must always be easily accessible.
- ▶ Enclose this operating manual when transferring the device to third parties.
- ▶ If this operating manual is lost, please request another one. You will find the current version on our webpage [www.eppendorf.com](http://www.eppendorf.com).

### 1.2 Danger symbols and danger levels

The safety instructions of this operating manual indicate the following danger symbols and danger levels:

#### 1.2.1 Danger symbol

	<b>Biohazard</b>		<b>Toxic substances</b>
	<b>Cuts</b>		<b>Material damage</b>
	<b>Hazard point</b>		

#### 1.2.2 Danger levels

<b>DANGER</b>	<i>Will</i> lead to severe injuries or death.
<b>WARNING</b>	<i>May</i> lead to severe injuries or death.
<b>CAUTION</b>	May lead to light to moderate injuries.
<b>NOTICE</b>	May lead to material damage.

### 1.3 Symbols used

<b>Depiction</b>	<b>Meaning</b>
1.	Actions in the specified order
2.	
▶	Actions without a specified order
•	List:
Text	Display or software texts
	Additional information

## 2 Product description

### 2.1 Main illustration

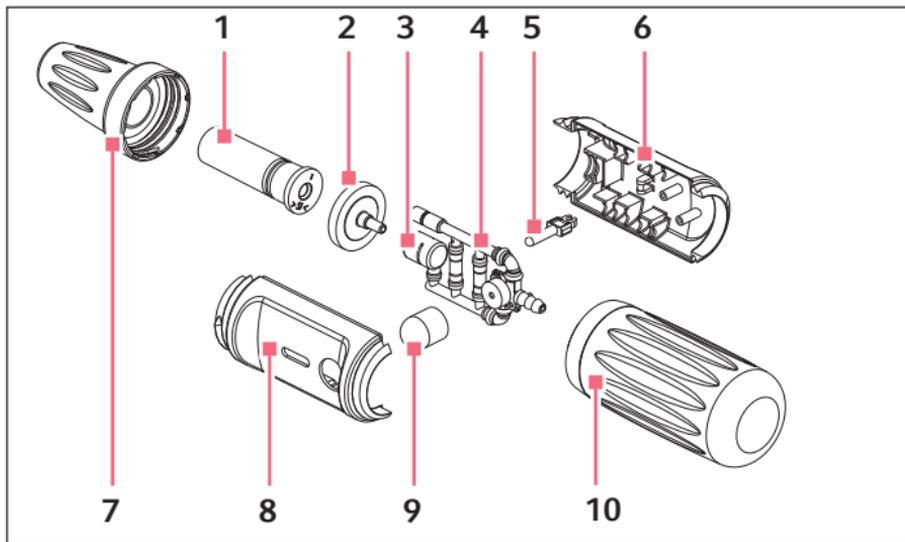


Fig. 1: Main illustration

**1 Pipette adapter**

**2 Membrane filter**

**3 Filter adapter**

**4 Valve unit**

**5 Lever**

**6 Lower part of housing with batch number**

**7 Aspirating cone**

**8 Upper part of housing**

**9 Blow-out bulb**

**10 Aspirator bulb**

### 2.2 Delivery package

Quantity	Description
1	Pipet Helper (with inserted membrane filter)
1	Membrane filter 3.0 $\mu\text{m}$
1	Operating manual

## 2.3 Warranty

For warranty claims, contact your local Eppendorf sales partner. If the pipette controller is misused, no warranty claim may be made. All wear parts are excluded from warranty.

## 2.4 Materials



**NOTICE! Aggressive substances may damage the pipette controller and accessories.**

- ▶ Check the resistance to chemicals before using organic solvents or aggressive chemicals.
- ▶ Only use liquids without vapors which corrode the materials used.
- ▶ Observe the cleaning information.

The pipette controller assemblies are made of the following materials:

Assembly	Material
Housing, aspirating cone	Polypropylene (PP)
Aspirator bulb, blow-out bulb, filter adapter, pipette adapter, tubing, and valves	Silicone
Filter membrane, valve ball	Polytetrafluoroethylene (PTFE)

## 2.5 Features

The Pipet Helper is a manual pipette controller. You can pipette with measuring pipettes, volumetric pipettes, and blow-out pipettes (Pasteur pipettes are unsuitable). The pipettes can be made of glass or plastic. Via a valve unit, the liquid is aspirated with underpressure and then dispensed gravimetrically.

### 3 Safety

#### 3.1 Intended use

The Pipet Helper is a laboratory device and intended for the use with the matching pipette for the dispensing of liquids. In-vivo applications (in or on the human body) are not allowed. The Pipet Helper may only be operated by skilled personnel who have received the appropriate training. All users must read the operating manual carefully and must have become familiar with the device's mode of operation.

#### 3.2 Warnings for intended use

**WARNING! Damage to health due to infectious liquids and pathogenic germs.**

- ▶ When handling infectious liquids and pathogenic germs, observe the national regulations, the biological security level of your laboratory, the material safety data sheets, and the manufacturer's application notes.
- ▶ Wear personal protective equipment.
- ▶ For full instructions regarding the handling of germs or biological material of risk group II or higher, please refer to the "Laboratory Biosafety Manual" (Source: World Health Organization, current edition of the Laboratory Biosafety Manual).

**WARNING! Damage to health due to toxic, radioactive or aggressive chemicals.**

- ▶ Wear personal protective equipment.
- ▶ Observe the national regulations for handling these substances.
- ▶ Observe the material safety data sheets and manufacturer's application notes.

**CAUTION! Poor safety due to incorrect accessories and spare parts.**

The use of accessories and spare parts other than those recommended by Eppendorf may impair the safety, functioning and precision of the device. Eppendorf cannot be held liable or accept any liability for damage resulting from the use of incorrect or non-recommended accessories and spare parts, or from the improper use of such equipment.

- ▶ Only use accessories and original spare parts recommended by Eppendorf.

**CAUTION! Danger to people due to grossly negligent use.**

- ▶ Never point the opening of a pipette controller which is equipped with a pipette at yourself or other persons.
- ▶ Only initiate liquid dispensing if it is safe to do so.
- ▶ For all dispensing tasks, make sure that you do not place yourself or other people at risk.

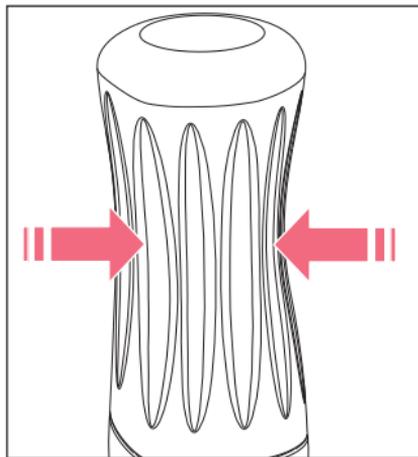
### 3.3 Information on product liability

In the following cases, the designated protection of the device may be affected. Liability for any resulting damage or personal injury is then transferred to the owner:

- The device is not used in accordance with the operating manual.
- The device is used outside of its intended use.
- The device is used with accessories or consumables which are not recommended by Eppendorf.
- The user makes unauthorized changes to the device.

## 4 Operation

### 4.1 Venting the aspirator bulb



- ▶ Squeeze the aspirator bulb.

## 4.2 Inserting the pipette



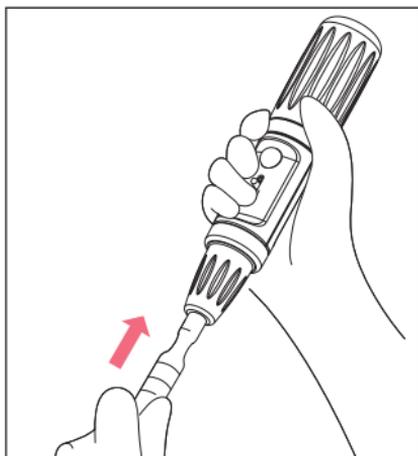
**WARNING! Risk of cuts from shattered glass pipettes.**

Glass pipettes are fragile and may cause severe cuts if they break.

- ▶ Do not use force to insert glass pipettes.
- ▶ Wear your personal protective equipment (PPE).
- ▶ Use a towel to protect the hand used for insertion.

### Prerequisites

Aspirator bulb vented.



1. Hold the pipette by the upper part.
2. Carefully insert the pipette into the aspirating cone until the pipette is positioned securely and air-tight. Liquid can be aspirated.

### 4.3 Aspirating liquid

For the complete filling of large pipettes, the aspirator bulb has to be vented several times.



**NOTICE! Damage to device due to missing or damaged membrane filter.**

- ▶ Do not use the pipette controller if the membrane filter is not inserted.
- ▶ Replace the membrane filter if it is damaged.

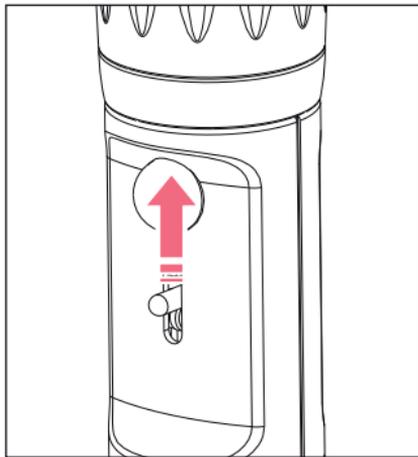


**NOTICE! Damage to device due to penetration of liquids.**

- ▶ Do not allow any liquids to penetrate the inside of the housing.



Observe the type and particular handling of the used pipette.



1. Immerse the pipette into the liquid.
2. Carefully press the lever upward.  
The farther the lever is pressed upward, the quicker the liquid is being aspirated.
3. Draw liquid until the desired scale marking is reached.
4. Wipe the pipette on the tube inner wall and remove it.

**Operation**

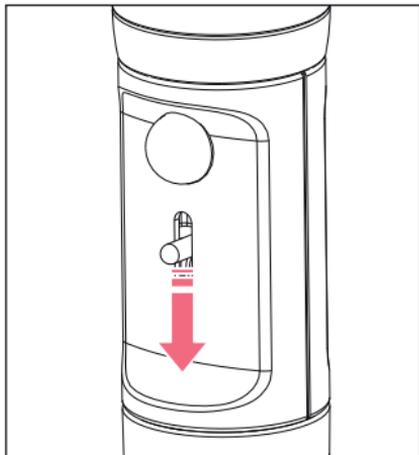
Eppendorf Pipet Helper®  
English (EN)

#### 4.4 Dispensing liquid

##### 4.4.1 Flow-out

A valve will be opened during flow-out.

- i** Observe the type and particular handling of the used pipette.



1. Almost vertically place the pipette tip on the tube inner wall.
2. Press the lever downward.  
The liquid drains from the pipette as a result of atmospheric pressure.

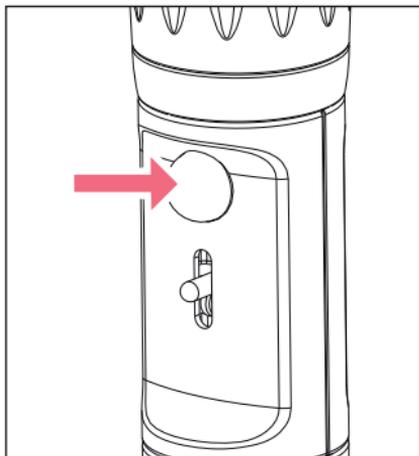
#### 4.4.2 Blow out

##### Prerequisites

Only blow-out pipettes (see labeling on the pipette).

Remaining liquid can be removed by means of blow out.

- i** Observe the type and particular handling of the used pipette.



1. Almost vertically place the pipette tip on the tube inner wall.
2. Press the lever downward.  
The liquid drains from the pipette as a result of atmospheric pressure.
3. Press the blow-out bulb.  
The remaining liquid is blown out.

## 5 Troubleshooting

### 5.1 General errors

Symptom/ message	Cause	Remedy
Liquid drips out of the pipette.	• Membrane filter inserted incorrectly.	▶ Remove membrane filter and reinsert it.
	• Pipette not inserted far enough.	▶ Continue to carefully insert the pipette.
	• Valve unit damaged.	▶ Replace valve unit.
	• Pipette damaged.	▶ Replace pipette.
Aspiration capacity reduced.	• Membrane filter wetted.	▶ Replace membrane filter.
	• Valve unit damaged.	▶ Replace valve unit.
Pipette loose.	• Pipette adapter damaged.	▶ Replace pipette adapter.
Aspirator bulb vents autonomously.	• Aspirator bulb is damaged.	▶ Replace aspirator bulb.
	• Valve unit damaged.	▶ Replace valve unit.

## 6 Maintenance

### 6.1 Disassembling the pipette controller



**WARNING! Damage to health due to toxic, radioactive or aggressive chemicals.**

- ▶ Wear personal protective equipment.
- ▶ Observe the national regulations for handling these substances.
- ▶ Observe the material safety data sheets and manufacturer's application notes.

If liquid has entered the pipette clamp, the aspiration capacity may be decreased, or pipette clamp assemblies may be damaged. The pipette clamp must be disassembled in order to clean or replace the assemblies.

1. Unscrew aspirator bulb and the aspirating cone.
2. Remove the pipette adapter and the membrane filter.
3. Remove the membrane filter from the pipette adapter.
4. Pull apart the housing.

### 6.2 Cleaning



**NOTICE! Damage to device from unsuitable cleaning fluids or sharp or pointed objects.**

Unsuitable cleaning fluids can damage the device.

- ▶ Never use corrosive cleaning fluids, strong solvents or abrasive polishes.
- ▶ Check the compatibility with the materials used.
- ▶ Observe the information about resistance to chemicals.
- ▶ Do **not** clean the pipette controller with acetone or organic solvents with a similar effect.
- ▶ Do **not** clean the pipette controller with sharp objects.



Special maintenance is not required.

#### 6.2.1 Cleaning the pipette controller



The pipette controller may be exposed to the UV light of a laminar flow cabinet for a certain time period ( $\geq 254$  nm).

To clean contaminated surfaces, proceed as follows:

1. Wipe the housing using a damp cloth.
2. Disinfect surfaces using alcohol (ethanol, propanol) or alcohol-containing disinfectants.
3. Scour out the pipette adapter with cleaning fluid.

### 6.2.2 Autoclaving the pipette controller with steam

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**NOTICE! Damage to device from incorrect handling.**

- ▶ Do not use any additional disinfectants, decontamination agents or sodium hypochlorite during autoclaving or UV exposure.
  - ▶ Make sure the temperature of 121 °C will not be exceeded during autoclaving.
  - ▶ Check the suitability of an agent and the manufacturer information about resistance to chemicals before using a disinfectant or decontamination agents. Also observe the material of the pipette.
- 

The pipette controller is completely steam autoclavable.

#### Prerequisites

- The pipette controller is disassembled
- 121 °C
- 1 bar overpressure
- 20 minutes



The membrane filter can be autoclaved once.

- ▶ Autoclave all device parts.

### 6.3 Exchanging the valve unit

The valve unit must be replaced when liquid has penetrated into it.

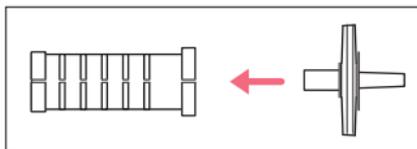
#### Prerequisites

The pipette controller is disassembled.

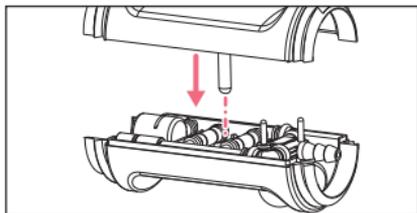
- ▶ Insert the new valve unit into the lower part of housing.

The pipette controller can be assembled.

## 6.4 Assembling the pipette controller



1. Insert the membrane filter into the pipette adapter.
2. Insert the pipette adapter into the aspirating cone.



3. Insert the lower part of housing into the upper part of housing from above. The lever must move smoothly inside the hole.
4. Tighten the aspirating cone and the aspirator bulb.

## 6.5 Checking the leak tightness

1. Insert the pipette.
2. Fill the pipette with water.
3. Hold the pipette vertically.
4. Observe the pipette outlet for approx. 30 seconds.

**i** Do not touch the pipette.

No water may be allowed to escape.

5. If water escapes, disassemble the pipette clamp and carefully reassemble it.

## 6.6 Decontamination before shipment

When you need to send the device to Eppendorf AG or a distribution partner for checking, please take the following into consideration:



**CAUTION! Use of a contaminated device may result in personal injuries and damage to the device.**

- ▶ Clean and decontaminate the pipette controller in accordance with the cleaning instructions before shipping or storage.
- 

Hazardous substances are:

- solutions presenting a hazard to health
- potentially infectious agents
- organic solvents and reagents
- radioactive substances
- proteins presenting a hazard to health
- DNA

1. Please note the information in the document "Decontamination certificate for product returns".

You can find it as a PDF file on our webpage [www.eppendorf.com](http://www.eppendorf.com).

2. Enter the batch number of the pipette controller into the decontamination certificate.
3. Attach the fully completed decontamination certificate for goods return to the pipette controller.
4. Send the pipette controller to Eppendorf AG or distribution partner of Eppendorf AG. The address details of Eppendorf AG can be found on the last page of this operating manual. You will find the responsible distribution partner on [www.eppendorf.com](http://www.eppendorf.com).

## 7 Technical data

### 7.1 Ambient conditions

Ambience	Only for use indoors.
Ambient temperature	10 °C – 40 °C
Relative humidity	10 % – 95 %, non-condensing.
Atmospheric pressure	795 hPa – 1060 hPa Use up to a height of 2000 m above sea level.

### 7.2 Weight/dimensions

Weight	116 g
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### 7.3 Pipettes

Types	Measuring pipette, volumetric pipette, blow-out pipettes
Volume range	0.1 mL – 100 mL
Outer diameter port	4 mm – 9.2 mm

#### 7.3.1 Liquid

Temperature	4 °C – 40 °C
-------------	--------------

## 8 Transport, storage and disposal

### 8.1 Transport

- ▶ Use the original packaging and the transport securing devices for transport.

	Air temperature	Relative humidity	Atmospheric pressure
General transport	-20 °C – +50 °C	10 % – 95 %	300 hPa – 1060 hPa
Air freight	-20 °C – +50 °C	10 % – 95 %	300 hPa – 1060 hPa

### 8.2 Storage

	Air temperature	Relative humidity	Atmospheric pressure
In transport packaging	-20 °C – +50 °C	10 % – 95 %	700 hPa – 1060 hPa
Without transport packaging	-20 °C – +50 °C	10 % – 95 %	700 hPa – 1060 hPa

## 9 Ordering Information

Order no. (International)	Order no. (North America)	Description
4423 000.010	4423000010	<b>Pipet Helper</b>
4423 605.010	4423605010	<b>Aspirating cone</b>
		<b>Membrane filter</b> 10 pieces
4423 601.014	4423601014	3 µm, non-sterile
4423 602.010	4423602010	<b>Aspirator bulb</b>
4423 603.017	4423603017	<b>Pipette adapter</b>
4423 604.013	4423604013	<b>Valve unit</b>

### 9.1 Serological pipettes

Order no. (International)	Order no. (North America)	Description
0030 127.692	0030127692	<b>Eppendorf Serological Pipet, 1 mL</b> 4 boxes of 200 (800 pieces)
0030 127.706	0030127706	<b>Eppendorf Serological Pipet, 2 mL</b> 4 boxes of 150 (600 pieces)
0030 127.714	0030127714	<b>Eppendorf Serological Pipet, 5 mL</b> 4 boxes of 100 (400 pieces)
0030 127.722	0030127722	<b>Eppendorf Serological Pipet, 10 mL</b> 4 boxes of 100 (400 pieces)
0030 127.730	0030127730	<b>Eppendorf Serological Pipet, 25 mL</b> 4 boxes of 50 (200 pieces)
0030 127.749	0030127749	<b>Eppendorf Serological Pipet, 50 mL</b> 4 boxes of 40 (160 pieces)



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