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To whom it may concern:

Due to the unprecedented demand for pipette tips for COVID-19 testing, BRAND is temporarily suspending the addition of boxed pipette tips into their instruments that are normally supplied with them. Instruments affected by this are the Transferpette® S single channel pipette sets and the Transferpette® S and Transferpette® electronic multichannel pipettes. Specific SKUs are:

Transferpette® S single channel starter and package sets:

705890, 705891, 705892, 705893, 705896, 705897

Transferpette® S-8 and -12 multichannels

705900, 705906, 705908, 705910, 705912, 705920, 705926, 705928, 705930, 705932

Transferpette® electronic -8 and -12 multichannels

705419, 705420, 705423, 705424, 705426, 705469, 705470, 705473, 705474, 705476

This is expected to be a transient condition, but depending on date of manufacture, there may be a mix of products sent with or without these additional tips as they move through the supply chain.

End user inquiries about these temporary changes should be directed to BrandTech Customer service at 888-522-2726 or support@brandtech.com.